



<b>Activity</b>	<b>Department/Units</b>	<b>Contact</b>
Sympathy Phone Call	9/13ICU	Kathy Turner
	Adult Social Work	Sandy Chan
	Patient Relations	Amy Hyams
	Spiritual Care Services	Allison Kestenbaum
	SMS	Mike Rabow/Nancy Shepard/B.J. Miller
<b>Activity</b>		
Post-Mortem Information Brochure/Packet	9/13ICU	Kathleen Turner
	Adult Social Work	Jane Hawgood/Sandy Chan
	Patient Relations	Amy Hyams
	Spiritual Care Services	Allison Kestenbaum
<b>Activity</b>		
Limited Grief Counseling In Person or Over the Phone	Adult Social Work	Sandy Chan
	Spiritual Care Services	Allison Kestenbaum
<b>Activity</b>		
Times of Remembering/Memorial Services at UCSF	PCS	Denah Joseph
	Spiritual Care Services	Allison Kestenbaum
	SMS at Mount Zion	Mike Rabow/Gayle Kojimoto/Cindy Perlis/Allison Kestenbaum
<b>Activity</b>		
Officiate and/or provide	Spiritual Care Services	Allison

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Have updates? Contact Allison Kestenbaum, Spiritual Care Services, [Allison.kestenbaum@ucsfmedctr.org](mailto:Allison.kestenbaum@ucsfmedctr.org) or Amy Hyams, Patient Relations, [amy.hyams@ucsfmedctr.org](mailto:amy.hyams@ucsfmedctr.org)

consultation about religious and non-religious services and rituals for funerals, memorial, death anniversary, etc. not taking place at UCSF		Kestenbaum
Recognition of Death Anniversary	9/13ICU	Kathy Turner
Maintains collection of articles and research about outcomes related to grief support	9/13ICU	Kathy Turner
	Spiritual Care Services	Allison Kestenbaum/ Denah Joseph

### Chart organized by **Department/Unit**

Department/Unit	Activities	Contact
9ICU/13ICU – Coordinating Council	<ul style="list-style-type: none"> <li>• Bereavement/ Sympathy Cards</li> <li>• Sympathy Phone Call</li> <li>• Post-Mortem Information Brochure/Package</li> <li>• Recognition of Death Anniversary</li> <li>• Maintains collection of articles and research about outcomes related to grief support</li> </ul>	Kathleen Turner
Adult Social Work	<ul style="list-style-type: none"> <li>• Information &amp; Referral for Individual or Group Grief Counseling or Resource Recommendations</li> <li>• Bereavement/ Sympathy Cards</li> <li>• Sympathy Phone Call</li> <li>• Post-Mortem Information Brochure/Package</li> </ul>	Sandy Chan/varies by social worker
Hospitalists/ Medicine Service	<ul style="list-style-type: none"> <li>• Bereavement/ Sympathy Cards</li> </ul>	???
Mount Zion In-patient Adult Palliative Care	<ul style="list-style-type: none"> <li>• Information &amp; Referral for Individual or Group Grief Counseling or Resource Recommendations</li> </ul>	Nancy Shepard/ Jo Laurence/Sarah Hong

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<p>Parnassus Adult Parnassus Adult In-patient Palliative Care Service (PCS)</p>	<ul style="list-style-type: none"> <li>• Information &amp; Referral for Individual or Group Grief Counseling or Resource Recommendations</li> <li>• Bereavement/ Sympathy Cards</li> <li>• Times of Remembering/ Memorial Services at UCSF</li> </ul>	<p>Denah Joseph/Jane Hawgood</p>
<p>Patient Relations</p>	<ul style="list-style-type: none"> <li>• Sympathy Phone Call</li> <li>• Post-Mortem Information Brochure/Package</li> </ul>	<p>Amy Hyams</p>
<p>Symptom Management Service (SMS) – Helen Diller Comprehensive Cancer Center</p>	<ul style="list-style-type: none"> <li>• Bereavement/ Sympathy Cards</li> <li>• Sympathy Phone Call</li> <li>• Times of Remembering/ Memorial Services at UCSF</li> </ul>	<p>Mike Rabow, Nancy Shepard, B.J. Miller, Gayle Kojimoto</p>
<p>Spiritual Care Services</p>	<ul style="list-style-type: none"> <li>• Information &amp; Referral for Individual or Group Grief Counseling or Resource Recommendations</li> <li>• Bereavement/ Sympathy Cards</li> <li>• Times of Remembering/ Sympathy Phone Call</li> <li>• Memorial Services at UCSF</li> <li>• Officiate and/or provide consultation about religious and non-religious services and rituals for funerals, memorial, death anniversary, etc. not taking place at UCSF</li> <li>• Maintains collection of articles and research about outcomes related to grief support</li> </ul>	<p>Allison Kestenbaum</p>